



ROADSIDE ASSISTANCE

Peace of mind on  
every journey



24 hours a day, 7 days a week  
Australia-wide.



At some stage most drivers experience the frustration, worry and inconvenience of a vehicle breakdown whether it be during a weekend getaway, during the school run or simply commuting to work.

**National Roadservice Australia** can give you peace of mind with Australia's best value roadside assistance memberships that cover you 24 hours a day, 7 days a week, Australia-wide should your vehicle break down.

**Choose from two levels of membership for your vehicle or motorcycle:**

#### **ROADSIDE STANDARD**

Provides essential towing and assistance services.

#### **ROADSIDE PLUS**

Provides essential towing and assistance services **plus** emergency breakdown accommodation, hire vehicle and locksmith assistance.

**Why National Roadservice Australia:**

- **Assistance anywhere, anytime**  
National Roadservice Australia membership provides roadside assistance 24 hours a day, 7 days a week, Australia-wide.
- **Best value for money**  
Membership starts from just over \$1 per week!
- **Discounts for multi-year memberships**  
Receive up to 20% discount when you purchase a multi-year membership.
- **Established, Australian owned company**  
National Roadservice Australia is a part of National Warranty Company – an Australian owned specialist warranty and roadside assistance company that has been in operation since 1999.

◀ [See inside for full membership benefits and details.](#)



Peace of mind motoring.



## Membership Options

National Roadservice Australia offers two levels of membership. Use the comparison table below to choose the best cover to suit your needs.

### ROADSIDE STANDARD MEMBERSHIP

Roadside Standard is our base membership which provides essential towing and assistance services in the event of a breakdown of your nominated vehicle or motorcycle.

### ROADSIDE PLUS MEMBERSHIP

Roadside Plus provides essential towing and assistance services plus emergency breakdown accommodation, hire vehicle and locksmith assistance in the event of a breakdown of your nominated vehicle or motorcycle.

MEMBERSHIP BENEFIT	ROADSIDE STANDARD	ROADSIDE PLUS
Joining fee	Nil	Nil
Service calls per annum	Unlimited*	Unlimited*
Number of nominated vehicles or motorcycles	1	1
Number of call outs per incident*	1	1
Membership terms available	1-5 years	1-5 years
24 hours, 7 days a week Australia-wide	✓	✓
Towing – Metro & Major Country Centres Breakdown related only.	Up to 20kms	Up to 50kms
Towing – Other areas Breakdown related only.	Up to 50kms	Up to 75kms
Flat Battery Assistance We will jump start your vehicle or assist with getting a new battery (battery at additional cost).	✓	✓
Flat Tyre Assistance Change your flat tyre with your roadworthy spare.	✓	✓
Emergency Fuel Assistance We will supply 10 litres of regular petrol or diesel where possible (fuel at additional cost).	✓	✓
Motor Vehicle Hire Assistance (Up to \$65 per day for up to 3 days)*	✗	✓
Breakdown Accommodation Assistance (Up to \$110 per night for up to 3 nights)*	✗	✓
Locksmith Assistance (Up to \$150 pa)*	✗	✓

\*Please refer to [www.nationalroadserviceaustralia.com.au](http://www.nationalroadserviceaustralia.com.au) for full Terms and Conditions.  
#Note: Only one tow or assistance will be provided per breakdown.

## Overview of membership benefits

- Towing – Breakdown Related Only**  
 In the event that your vehicle or motorcycle is immobilised or not safe to drive, we will transport you and your vehicle or motorcycle to the nearest licensed mechanic or your home. Service is provided free up to the limits set out in the table (left).
- Flat Battery**  
 We will jump start your vehicle or motorcycle or assist you with getting a new battery (battery at additional cost to vehicle owner).
- Flat Tyre**  
 We will change your flat tyre with your roadworthy spare.
- Emergency Fuel**  
 We will supply 10 litres of regular petrol or diesel where possible (fuel at additional cost to vehicle owner).
- Motor Vehicle Hire Assistance (Plus Only)**  
 We will contribute up to \$65 per day for up to 3 days, towards the cost of hiring a motor vehicle if your vehicle or motorcycle suffers a breakdown more than 100km from your home that renders your vehicle or motorcycle unroadworthy for more than 48 hours.
- Breakdown Accommodation Assistance (Plus Only)**  
 We will contribute up to \$110 per night (room charge only) for up to 3 nights for accommodation, if your vehicle or motorcycle suffers a breakdown more than 100km from your home that renders your vehicle or motorcycle unroadworthy for more than 48 hours.
- Locksmith Assistance (Plus Only)**  
 We will provide locksmith assistance or contribute up to \$150 pa towards the cost of a locksmith if you have locked your keys in your vehicle, or lost the keys to your vehicle or motorcycle.

This brochure is designed as an overview only, please refer to our website [www.nationalroadserviceaustralia.com.au](http://www.nationalroadserviceaustralia.com.au) for full terms and conditions.

## Thank you for choosing National Roadservice Australia.

Please find attached your National Roadservice Australia membership card which will be activated by your selling agent/motor dealer. By accepting this card, you agree to the Terms and Conditions of membership which can be found at [www.nationalroadserviceaustralia.com.au](http://www.nationalroadserviceaustralia.com.au)

PLEASE NOTE: A 48 hour waiting period does apply on membership benefits. The waiting period commences from the date the membership has been activated and lodged with National Roadservice Australia.

### MEMBERSHIP DETAILS

**(To be completed by your selling agent/motor dealer)**

Membership Number: \_\_\_\_\_

Your Selling Agent/Motor Dealer: \_\_\_\_\_

Activation Date: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Membership Term:  1 Yr  2 Yrs  3 Yrs  4 Yrs  5 Yrs

Membership Type:  Roadside Standard  Roadside Plus

Registration of Nominated Vehicle/Motorcycle: \_\_\_\_\_

To renew your membership, please contact your selling agent/motor dealer or visit [www.nationalroadserviceaustralia.com.au](http://www.nationalroadserviceaustralia.com.au)





## National Roadservice Australia



PO Box 9091,  
Traralgon, Victoria 3844



1800 10 10 22



03 5177 4070



[enquiries@nationalroadserviceaustralia.com.au](mailto:enquiries@nationalroadserviceaustralia.com.au)



[www.nationalroadserviceaustralia.com.au](http://www.nationalroadserviceaustralia.com.au)

Your Authorised Representative:

Please refer to [www.nationalroadserviceaustralia.com.au](http://www.nationalroadserviceaustralia.com.au)  
for full terms and conditions.